

## WARRANTY INFORMATION

### SERVICE INSTRUCTIONS

1. Do NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warranty.
2. If you have any questions regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department.
3. If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
4. If you have any other questions or comments, see our correspondence below or visit our website at [www.holmesproducts.com](http://www.holmesproducts.com).

Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions  
303 NELSON AVENUE  
NEOSHO, MO 64850

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchase below.

STORE NAME:

LOCATION:

DATE PURCHASED:

(STAPLE RECEIPT HERE)

## WARRANTY INFORMATION

### 5 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of five years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

#### What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

#### How to Obtain Warranty Service

##### In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

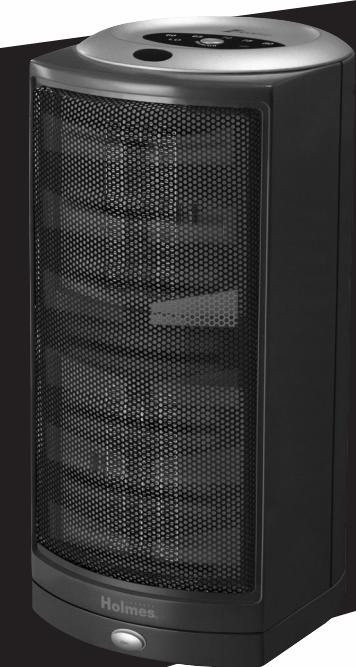
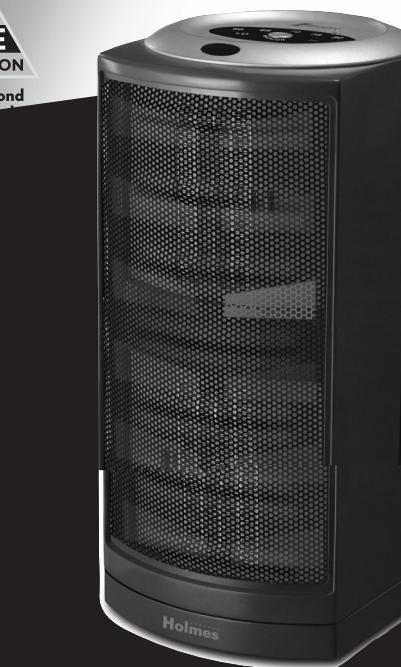
##### In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 5975 Falbourne Street, Mississauga, Ontario L5R 3V8. If you have a problem or claim in connection with this product, please write our Consumer Service Department.

**RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

Holmes®



HCH4954

Ultra Quiet Ceramic  
Heater with ViziHeat™

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

Owner's Guide

HCH4953

HCH4954

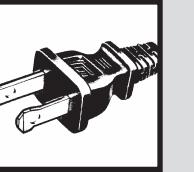
## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

Thank you for purchasing this Holmes® product. We understand the value of quality and are committed to making superior products that stand the test of time. We trust this product will exceed your expectations of quality and reliability. We hope that you enjoy this product and will consider purchasing another Holmes® product in the future.

To see our full product line or if you have any questions or comments about this product, please visit our website at: [www.holmesproducts.com](http://www.holmesproducts.com).

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the sides and rear.
4. DO NOT run cord under carpeting. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
5. This heater is not intended for use in bathrooms, laundry areas and similar indoor location. NEVER locate heater where it may fall into a bathtub or other water container.
6. Extreme caution is necessary when any heater is used by, or near children or invalids, and whenever the heater is left operating and unattended.
7. Always unplug the heater when not in use.
8. When unplugging, be sure to pull by the plug and not the cord.
9. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
10. DO NOT operate heater with a damaged cord or plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
11. A heater has hot and arcing or sparking parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.
12. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
13. DO NOT use outdoors.
14. To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
15. To disconnect heater, turn controls to OFF, then remove plug from outlet.
16. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts.
17. If the heater will not operate, see specific instructions on Auto Safety Shut-off.
18. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
19. Discontinue use if plug or outlet is hot. It is recommended that the outlet be replaced if plug or outlet is hot to touch.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

## FEATURES - OPERATIONS

### PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

#### TECHNICAL SPECIFICATIONS

- Wattage: 1500W (+5% -15%)
- Working voltage: 120V AC/60Hz

#### AUTO SAFETY SHUT-OFF WITH CERAMIC CONTROL

This heater is equipped with a patented, technologically-advanced, safety system that requires the user to reset the heater if there is a potential overheat situation. When a potential overheat temperature is reached, the system will automatically shut the heater off. It can only resume operation when the user resets the unit.

#### To Reset the Heater:

1. Unplug the heater and wait 10 minutes for the unit to cool down.
2. After the 10 minutes, plug the unit in again and operate normally.

#### Tip-Over Protection:

When the heater is accidentally knocked over, it will automatically shut off. To reset, simply place the heater in an upright position.

Press the MODE/OFF button and operate normally.

#### PRE-OPERATING INSTRUCTIONS

1. Carefully remove your heater from the box. Please save the carton for off-season storage.
2. Make sure the unit is in the OFF position before plugging the heater into the outlet.
3. Place heater on firm level surface.
4. Avoid overloading your circuit by not using other high wattage appliances in the same outlet. At 1500 watts, this unit draws 12.5 Amps.

NOTE: The power light will remain lit while heater is plugged in.

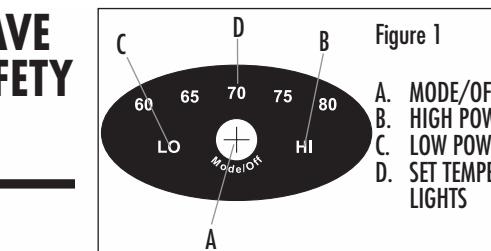


Figure 1  
A. MODE/OFF BUTTON  
B. HIGH POWER  
C. LOW POWER  
D. SET TEMPERATURE LIGHTS

#### OPERATING INSTRUCTIONS

Your heater is equipped with a technologically advanced 1Touch® electronic thermostat. You can set the heater to run continuously in manual mode or set the 1Touch® Thermostat to your desired temperature setting. The 1Touch® thermostat will automatically turn the heater ON or OFF depending on the preset comfort level. The comfort level ranges between 60° and 80° Fahrenheit.

#### Manual Mode Instructions:

1. Plug the heater into a 120V AC electrical outlet.
2. To start the unit, push the MODE/OFF button once for the HIGH (HI) manual setting. (See Figure 1)
3. Press the button again for the LOW (LO) manual setting. (See Figure 1)
4. To stop the unit, press and hold the button for two seconds or keep pressing the button until all the temperature indicators are OFF.

#### 1TOUCH® THERMOSTAT INSTRUCTIONS

To take advantage of the 1Touch® Thermostat continue to press the MODE/OFF button until the desired temperature is set in either the HIGH or LOW setting. When ambient temperature rises above the set temperature, the heater will stop. When the ambient temperature drops below the set temperature, the heater will turn on automatically.

NOTE: When the 1Touch® thermostat is set, either the HIGH (HI) or LOW (LO) power light, and the temperature light will remain lit during operation. (See Figure 1)

NOTE: It is normal for the heater to cycle ON and OFF as it maintains the preset temperature. To prevent the unit from cycling, you need to raise the thermostat setting.

## FEATURES - OPERATIONS CLEANING/MAINTENANCE

#### CLEANING/MAINTENANCE

##### During Season Care:

1. Always unplug the heater before cleaning.
2. Clean the unit with a soft cloth moistened with a mild soap solution.
3. NEVER use abrasive or flammable solvents to clean the unit.
4. After cleaning, be sure to completely dry the unit with a cloth or towel.

##### After Season Care:

1. Store heater in a cool, dry location.
2. The manufacturer recommends that you store the unit in its original carton.

#### TROUBLESHOOTING

##### If your heater fails to operate:

- UNPLUG THE UNIT.
- Make sure the electrical outlet or circuit breaker is working.
- Check for obstructions. If you find an obstruction turn the heater OFF, and unplug the unit. Carefully remove the obstruction and follow the reset instructions.

Please DO NOT attempt to open or repair the heater.

Please see the Warranty for Service Instructions.